# **Problem Solving and Decision Making Skills**

Aug 19 - 21, 2024 Nov 27 - 29, 2024	PIM, Karachi PIM, Lahore	Rs. 41,000/= Rs. 41,000/=

## **Course Description**

The hallmark of dynamic and successful organizations is accurate problem identification and quality decision making. Poor decisions generate inefficiency and losses. Good decisions vitalize the organizational processes and enhance efficiency and profitability.

The measure of manager's worth lies in the quality and timeliness of his decision making. His effectiveness in this vital skill is the key to success on a personal and organizational level. Perhaps the most highly regarded and rewarded managerial skill today is that of effective problem identification and decision making.

#### **LEARNING OUTCOMES**

- To provide a conceptual framework for rational, accurate and speedy problem identification
- To provide a conceptual framework for rational and effective decision making
- To develop SKILL IN USE of the modern techniques of problem solving and decision making

#### WHO MUST ATTEND?

The course is open to managers at all levels and from all departments. The course is structured to help senior and middle level managers who are actively involved in problem solving and decision making in all areas of management.

### **COURSE CONTENTS:**

- Basics of management and decision making
- Kepner-Tregoe's Problem solving and decision making modules
- Crises Management
- Problem Recognition
- Decision Making
- Positional problem analysis

## FOR DETAILS AND REGISTRATION

PIM, Karachi: Management House, Shahra-e-Iran, Clifton, Karachi 75600 Voice Dir: (+9221) 9925 1718, 9925 1680, E-Mail: <a href="mailto:program@pim.com.pk">program@pim.com.pk</a>

PIM, Lahore: Management House, 70-B/2, Gulberg III, Lahore 54600. Voice Dir: (+9242) 9926 3137

PIM, Islamabad: Plot No. 12-K, Sitara Market, Sector G-7 Markaz, Islamabad Voice Dir: (+9251) 9252651 -2, E-Mail: <a href="mailto:pimisb@pim.com.pk">pimisb@pim.com.pk</a>