

# Quality Assurance and Management

May 15 – 16, 2025

Venue: PIM, Lahore.

Rs. 31,000/=

Jan 09 – 10, 2025

Venue: PIM, Islamabad.

Rs. 31,000/=

**Note: The Fee is Exclusive of GST.**

## Course Description

Whatever be your business.

- Pharmaceuticals / Textiles / Chemicals • Consumer goods / Manufacturing / Process industry
- Automotive / Engineering goods / Electronics • Service / Hospital / Banking / Airline

Do you want to maintain consistent quality to satisfy your valued customers? Are you planning for ISO 9000 certification? The Quality Assurance techniques will help you maintain high levels of quality at minimum cost. You can save millions by reducing rejection, rework and scrap. Improved quality means reduced costs, but this cannot be achieved without the use of proper Quality Assurance technology and without bringing it down to the worker / operator level. This course provides proven technology, which has helped many companies in Pakistan save millions. The basic philosophy of this course is to help the organizations shift from detection of defects to prevention of defects and make their workers responsible for quality. The course is tailor made to a highly simplified form so that the managers can learn and pass on the technology to their workers / operators for gaining real advantage.

## WHO MUST ATTEND?

Senior Managers, Departmental Heads, General Managers, Practitioners and Management Consultants.

## COURSE CONTENTS:

- The latest trends and the new definition of Quality
- Fundamental Statistical methods as applied to the shop floor
- Maintaining your Process Capability in high gear.
- Using the right control chart for the right process
- How to design user friendly control charts and train workers to apply them
- How to use sampling plans to get maximum benefit from inspections
- Graphical Techniques for Quality Improvement

## FOR DETAILS AND REGISTRATION

**PIM, Lahore:** Management House, 70-B/2, Gulberg III, Lahore 54600.

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